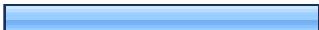





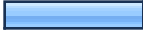
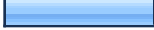






1. How many total hours have you completed?

		Response Percent	Response Count
0-29		47.2%	144
30-59		33.8%	103
60-89		11.1%	34
90+		7.9%	24
answered question			305
skipped question			0











2. What is your current cumulative GPA?

		Response Percent	Response Count
0 - 1.99		3.3%	10
2.0 - 2.49		11.1%	34
2.5 - 2.99		20.7%	63
3.0 - 3.49		22.3%	68
3.5 - 4.0		41.3%	126
Currently, I do not have a UTK GPA.		2.0%	6
answered question			305
skipped question			0



3. Are you a transfer student?

		Response Percent	Response Count
Yes		11.8%	36
No		88.2%	269
answered question			305
skipped question			0

4. What was the nature of your advising appointment today? Please indicate all answers that apply.

		Response Percent	Response Count
Academic Probation Advising		2.6%	8
Graduation Questions		3.6%	11
Pre-Health Advising		23.0%	70
Pre-Law Advising		2.6%	8
Pre-Teaching Advising		3.3%	10
Semester Advising		72.8%	222
Study Abroad		4.6%	14
Summer Advising		23.9%	73
Switching Colleges/Majors		12.5%	38
Other (please specify)		4.9%	15
answered question			305
skipped question			0



5. Are you trying to pursue a major outside the College of Arts & Sciences (for instance, Nursing, Engineering, Business, etc.)?

		Response Percent	Response Count
Yes		26.6%	81
No		73.4%	224

If you answered yes, could you tell us what major you intend to pursue? 73

answered question	305
skipped question	0
















6. Are you still exploring possible majors? In other words, would you consider yourself as "undecided?"

		Response Percent	Response Count
Yes		25.9%	79
No		74.1%	226




If you answered yes, could you briefly explain what steps you are currently taking to assist you in making this decision? 39

answered question	305
skipped question	0

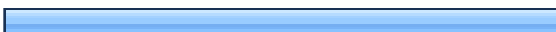


7. Who was your advisor for today's appointment?

		Response Percent	Response Count
Jessica Green Bowers		10.8%	33
Blake Chambliss		7.9%	24
Erin Eldridge		6.2%	19
Jeff Elliott		0.0%	0
Luke Garton		17.0%	52
Elizabeth Hays		8.5%	26
Simon Hogg		5.6%	17
Mary Anne Hoskins		2.3%	7
Allison Hunt		8.9%	27
Jared Johnson		7.2%	22
Brianna Kuhn		6.2%	19
Melissa Parker		0.7%	2
Catherine Anderson Preston		0.7%	2
Brandy Wilson		9.5%	29
Rachel Vykukal		6.9%	21
I do not remember my advisor's name.		1.6%	5
		answered question	305
		skipped question	0






8. Was the advisor you met with today your assigned advisor in MyUTK?

		Response Percent	Response Count
Yes		73.1%	223
No		14.4%	44
I don't know.		12.5%	38
answered question			305
skipped question			0



9. My advising appointment today was mandatory in order to remove my advising hold for next semester registration.

		Response Percent	Response Count
Yes		83.0%	253
No		12.8%	39
I'm not sure.		4.3%	13
answered question			305
skipped question			0



10. When you checked in for your appointment today, how would you rate your experience with the front office staff?

		Response Percent	Response Count
Poor		1.3%	4
Fair		6.6%	20
Neither positive nor negative		9.9%	30
Good		39.9%	121
Excellent		42.2%	128
answered question			303
skipped question			2

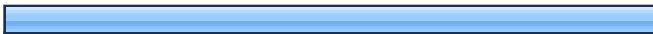

11. My advisor was approachable.

		Response Percent	Response Count
Yes		98.7%	299
No		1.3%	4
answered question			303
skipped question			2

12. My advisor listened to my specific needs.

		Response Percent	Response Count
Yes		98.7%	299
No		1.3%	4
answered question			303
skipped question			2



13. My advisor provided me with accurate information.

		Response Percent	Response Count
Yes		98.0%	297
No		2.0%	6

If you answered no, please briefly explain. 5




answered question	303
skipped question	2

14. I had sufficient time to discuss questions and concerns with my advisor .

		Response Percent	Response Count
Yes		98.0%	297
No		2.0%	6

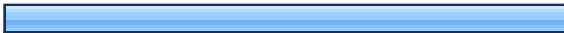


answered question	303
skipped question	2

15. After meeting with my advisor, I understand how to navigate the University's undergraduate catalog.




		Response Percent	Response Count
Yes		80.1%	242
No		1.0%	3
Does not apply		18.9%	57

answered question	302
skipped question	3




16. After meeting with my advisor, I understand the University's General Education requirement.

		Response Percent	Response Count
Yes		84.4%	255
No		2.0%	6
Does Not Apply		13.6%	41
answered question			302
skipped question			3




17. After meeting with my advisor, I understand how to generate and read a DARS report.

		Response Percent	Response Count
Yes		70.5%	213
No		10.9%	33
Does Not Apply		18.5%	56
answered question			302
skipped question			3



18. After meeting with my advisor, I understand basic degree requirements for an undergraduate degree in the College of Arts and Sciences.

		Response Percent	Response Count
Yes		80.8%	244
No		1.3%	4
Does Not Apply		17.9%	54
answered question			302
skipped question			3

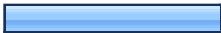



















19. After meeting with my advisor, I know when I can declare my major of choice.

		Response Percent	Response Count
Yes		76.2%	230
No		8.9%	27
Does Not Apply		14.9%	45
answered question			302
skipped question			3

20. I am ready and will be able to declare my major of choice this semester.

		Response Percent	Response Count
Yes		56.6%	171
No		44.0%	133
If no, please explain where you are in the declaration process.			112
answered question			302
skipped question			3

21. Please check any campus and/or on-line resources your advisor referred you to. Indicate all that apply.

		Response Percent	Response Count
Academic Program Guides		32.5%	98
An Academic Department's Website		22.2%	67
Another College		20.5%	62
Career Services		17.2%	52
DARSweb		51.0%	154
Honors Program		8.9%	27
Need A Major? Website		5.6%	17
Pre-Health Guides		20.9%	63
Pre-Health Website		17.2%	52
Pre-Law Website		3.0%	9
Programs Abroad		7.0%	21
Student Activities		1.7%	5
Student Success Center		13.2%	40
Transfer Equivalency Tables		13.9%	42
Tutoring		8.3%	25
Undergraduate Catalog		55.3%	167
Undergraduate Research		6.6%	20
What Can I Do With This Major? Website		11.3%	34
Writing Center		1.3%	4
We did not discuss any additional campus or on-line resources.		5.6%	17









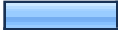
Other (please specify)

6

answered question 302

skipped question 3

22. How did you prepare for your advising appointment? Please answer all that apply.

		Response Percent	Response Count
Read the Undergraduate Catalog		34.5%	102
Looked at a DARS report		19.9%	59
Created a list of questions for my advisor		44.9%	133
Came with a list of course options for fall		47.6%	141
Reviewed Academic Program Guide for majors of interest		25.0%	74
Reviewed and/or brought my curriculum guide to the appointment		18.6%	55
Reviewed and/or brought materials from past appointments and/or orientation with me		12.8%	38
Reviewed UTK website		31.4%	93
I did not prepare.		16.6%	49
		Other (please specify)	7



answered question 296

skipped question 9






23. How would you rate the performance of your advisor with respect to each of the following?

	Poor	Fair	Neither positive nor negative	Good	Excellent	Rating Count
Attitude	0.3% (1)	1.4% (4)	0.0% (0)	13.9% (41)	84.4% (249)	295
Helpfulness	1.7% (5)	2.0% (6)	1.4% (4)	13.6% (40)	81.4% (240)	295
Responsiveness	0.3% (1)	2.4% (7)	1.0% (3)	13.2% (39)	83.1% (245)	295
Knowledge of curriculum	0.7% (2)	2.0% (6)	1.4% (4)	18.2% (54)	77.7% (230)	296
Knowledge of additional resources	0.3% (1)	1.4% (4)	3.0% (9)	17.6% (52)	77.7% (230)	296
Knowledge of UTK policies and procedures	0.3% (1)	0.7% (2)	2.7% (8)	15.3% (45)	81.0% (239)	295
Overall Rating	0.3% (1)	3.1% (9)	0.3% (1)	13.7% (40)	82.5% (241)	292
answered question						296
skipped question						9




24. Would you contact your advisor if you had advising or registration questions in the future?

		Response Percent	Response Count
Yes		96.3%	285
No		3.7%	11
answered question			296
skipped question			9

25. How would you rate your overall experience with the College of Arts & Sciences Advising Services?

		Response Percent	Response Count
Poor		2.4%	7
Fair		1.7%	5
Neither positive nor negative		2.7%	8
Good		35.5%	105
Excellent		57.8%	171
answered question			296
skipped question			9

26. Which one of the following best characterizes your attitude toward advising?

		Response Percent	Response Count
I find advising pleasant and rewarding.		77.4%	229
I have neither very positive nor very negative feelings toward advising.		19.3%	57
I find advising unpleasant.		3.4%	10
		Other	6
answered question			296
skipped question			9

27. Please provide any additional comments you have concerning today's advising experience. Any feedback you can provide is greatly appreciated.

**Response
Count**

75

answered question

75

skipped question

230